



## Terms & Conditions

**Warranty:** Hydra Shield warrants each new product produced by us to be free from defects in material and workmanship under normal use and service for a period of one (1) year after delivery of product. This warranty is in lieu of all other warranties expressed or implied. We neither assume nor authorize any person to assume for us any liability in connection with the sale of our products.

**Special Order/Custom Items:** Items produced to special specifications may not be cancelled after order has been accepted and manufacturing has been initiated. \*Special Order or Custom items will not be available for return, unless item is defective from manufacturing.

**Payment Terms:** Net 30 days from the date of invoice with approved credit, there is a Fifty Dollar (\$50.00) minimum on all orders. Hydra Shield/ Fyrelane accepts Visa, Master Card, American Express and Discover payments with a 3% processing fee.

**Freight:** Shipments are F.O.B. Dallas or Houston Texas.

**Prices:** Prices and discounts are subject to change without notice. Prices charged will be the prices in effect at the time of shipping.

**Claims:** You must report any damaged shipments within forty-eight (48) hours of receipt of goods. Failure to report your claim within forty-eight (48) hours after receipt of goods may forfeit your claim process with Hydra Shield. We reserve the right to deny or process claims after the due time.

**Returned Goods:** Hydra-Shield must be notified within 30 days of your intent to return a purchased product. Prior to the return of an item, Hydra Shield will issue an RMA after a return is approved. Returns are subject to a minimum 25% restocking fee unless otherwise agreed upon by a Hydra Shield representative. This does not apply to returns of defective goods or shipping errors. Items which are purchased with a volume discount and returned are subject to review and may generate a recalculation of pricing at the time of return if all items are not returned. We reserve the right to refuse any return unless item is defective from manufacturing.

Please sign in agreement to the Terms and Conditions.

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_